

QUALITY ASSURANCE POLICY

Construction Profile is committed to securing and maintaining the confidence of its clients and customers by providing quality resources and services to be able to meet client and customer requirements and expectations to the best possible extent.

Construction Profile will proactively endeavour to achieve this objective by:

- ❖ Communicating its quality policy and procedures to all staff to ensure they understand their responsibilities and roles in delivering a quality service and the desired outcomes.
- ❖ Providing appropriate resources and services to comply with applicable laws, standards documentation and contractual requirements.
- ❖ Ensure that the Construction Profile internal management and operational systems continue complying with ISO 9001 - 2008 requirements
- ❖ Review the suitability of design & materials proposed, adjusting methodology as required or proposing alternative materials for consideration, to ensure the best possible outcome for our clients and Customers
- ❖ Responding promptly to client / customer queries / concerns, to ensure their needs are satisfied to the best possible extent.
- ❖ Seeking feedback from staff, clients and customers to improve its internal management and operational systems.
- ❖ Periodically reviewing and revising its quality policy to ensure it remains relevant to the Construction Profile goals and objectives.

Construction Profile quality objectives are:

- ❖ Strives to continuously improve on the quality and performance we deliver.
- ❖ Implement detailed programming & methodology of projects to coordinate sequencing of trades, to get the best possible working environment so trades are not working over the top of each other, to provide the best possible opportunity to deliver quality.
- ❖ Continuously effectively measure, monitor and analyse all business areas and operations to promote continuous improvement of risk management and efficiency in production.

A handwritten signature in blue ink, appearing to read "Neil Denton".

NEIL DENTON
Managing Director
01 May 2015